

Reemployment Services Performance Report

State: New Mexico

Date: October 18, 2004

STATE SPECIFIC PERFORMANCE REPORT (Add additional sheets if necessary.)

Describe activities and an overview of how activities were accomplished. Include milestones and positive outcomes achieved. Compare accomplishment of planned performance goals with the attainment of the performance indicators identified by the State in the annual plan.

The New Mexico Department of Labor continues to provide enhanced early intervention services to claimants by offering assessment services, case management, and a variety of workshops that claimants can select from. Workshops are posted and available at various times throughout the week for the convenience of the claimant who desires staff assistance and/or structured activities.

At the conclusion of each workshop, evaluations are provided to each claimant; responses have been extremely positive and claimants have stated that the information received would definitely aid them in securing employment. There are also self-help activities whereby claimants who are familiar with computers and the Internet can conduct their own job search and benefit from the labor market information that is available to them.

New Mexico now operates in a Call Center environment that also refers claimants to our local offices for these enhanced services, however; the Reemployment Allotment Services program is operated in only seven different local One Stops and Workforce Development Offices. We are finding that claimants continue to come into our offices for staff assisted services; this is another way in which we are able to promote and provide enhanced services to claimants.

OUTCOMES

Planned

Actual

1. **Placement Rate Increase:** 10%

7.6%

Justification: Although the state's employment prospects for the remainder of the year look fairly good, with job growth expected to continue above two percent, approaching the state's long-term average. The two industries with declining employment, manufacturing and information, tell very different stories. For manufacturing, the worst is over. The current 400-job loss took place in August 2001. The information industry, by contrast, has only started to reach bottom. Information was down 1,300 jobs on the year; 1,100 of the jobs were working in telecommunications. The full effect of the recent MCI call center closure affecting 925 workers is just starting to show up in the numbers. This industry decline has affected the placement rate for many claimants.

Also our new ES and UI systems are still in the implementation stages and numbers may not totally reflect actuals.

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2. UI Benefit Exhaustion Rate

Reduced by: 25% 43.6%

Justification: New Mexico has experienced massive layoffs and plant closures in the manufacturing and information technology industries technology fields; therefore claimants have remained on UI longer due to the economic conditions of the state at this time.

3.Claimants participating: 50% increase 50% realized

Justification: Sign-in sheets and evaluations are indicators

4. Number of Weeks claimed 17 weeks 17.94 weeks

Justification: This .94 increase is also due to the economic conditions of the state, primarily in rural areas. Claimants are either having difficulty finding comparable jobs or they are enrolled in training and staying on UI while in school.

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